



Maillock Whitelisting Guide

OUR MISSION STATEMENT

To Secure Your ...

- Data ...
 - Communication...
 - Identity...

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Introducing Mailock

Mailock is a secure email delivery system from Beyond Encryption and is designed to provide:

- a simple, effective and highly secure transport mechanism for your sensitive and confidential email content and attachments.
- a system that allows you to send and receive secure email across multiple platforms and devices.
- a means of identifying your intended recipient before permitting access to any of your sensitive data.
- a means of tracking when your intended recipient has opened a document.

Whitelisting requirements

Depending upon the configuration of your environments, you may need to whitelist the following for successful use of Mailock.

Mailock

Email filtering

Mailock uses verification emails during the user registration to prove that the registrant has access to the email address being registered and notification emails to provide an audit trail to the sender when messages are opened by the target recipient.

To facilitate the successful delivery of these verification and notification messages, please ensure that any email filtering applied allows emails from the following Beyond Encryption email address:

notifications@beyondencryption.com

Web filtering

Please ensure that any web filtering allows access to the following URL's, both are required for normal operation of the Mailock system.

<https://www.besecuremail.com>

Our main web portal where users may register, read and compose secure emails directly from within a browser.

<https://api.besecuremail.com>

Our core API used by the Outlook Add-In, web portal and mobile app.

<https://admin.beyondencryption.com>

Our Company Administration portal used by administrators to invite users and configure the Mailock system.

<https://identity.beyondencryption.com>

Our authentication website.